Who will pick me up?

Our fully trained drivers operate a fleet of accessible vehicles, including:

- Buses
- Small Taxis
- Cars

Contact Details

Phone: 028 9029 7870

Email: transport@disabilityaction.org

www.disabilityaction.org/transport

This service is funded by the Department for Infrastructure and will continue while long-term transport solutions are being reviewed.

Disability Action

DATS

Disability Action Transport Scheme

Accessible Transport for You!

What is DATS?

DATS is a local transport service for disabled people, older individuals, and those who find it difficult to use public transport. Available in 29 urban areas across Northern Ireland, DATS helps you travel for work, shopping, health appointments, and more.

Membership is free, with a small charge per trip.

How do I become a member?

- You can apply by filling out a membership form (contact details are on the back to request a copy).
- Membership is required before using the service.

When is the service available?

- Monday – Friday: 8am to 6pm
- Saturday – Sunday: 9am to 3pm (based on demand)

How do I book a trip?

- Once registered, you'll receive a booking number.
- Call at least 48 hours in advance (trips can be booked up to 7 days ahead).
- Booking office hours: Monday – Friday, 9am – 4pm (excl. Bank Holidays).

Where can I travel?

- You can travel anywhere within your operational area. (You will be sent a map when you sign up)
- Occasionally, travel outside your area may be possible, with priority given to local trips.

How much does a trip cost?

✅ £3.00 per trip
✅ Ages 5-16 pay half fare
🚫 Concessionary travel through the Northern Ireland Concessionary Fares Scheme is not available under this scheme.