

Effective Consultation with People with Disabilities

Disability Action Training Service is a social enterprise that delivers quality disability training. Our training covers all disabilities and is delivered by trainers with disabilities. We are able to bring a wealth of knowledge and experience to the training as well as invaluable ongoing support. No other organisation in Northern Ireland can offer this extensive service.

Latest estimates are that 1 in 5 adults in Northern Ireland has a disability. Effective and meaningful consultation with people with disabilities can provide you with the relevant information to shape your business to suit your customers' needs. This 3 hour training programme aims to equip your organisation to do just that by:

- Giving participants a better understanding of the impact of society on disabled people
- Enabling participants to better communicate with disabled people in relation to your business/organisational needs
- Providing information on effective consultation practices

We use a variety of training methods to make our training programmes as interactive as possible. These include DVDs, quizzes, handouts, group work and case studies. Each participant receives training materials for the session as well as reference materials for future use. All our training sessions are fully accessible.

All our training is based on a business case that believes that employing the right person for the job, regardless of disability, and expanding your customer base can only be good for business.

We would like to help you in achieving this positive change.

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