

## Diversity Management for Human Resources

Disability Action Training Service is a social enterprise that delivers quality training. Our training covers all disabilities and is delivered by trainers with disabilities. We are able to bring a wealth of knowledge and experience to the training as well as invaluable ongoing support. No other organisation in Northern Ireland can offer this extensive service.

Workplaces in Northern Ireland are becoming more diverse. There is an increasing need for Human Resource staff to be aware of their role in transforming organisational culture to more closely reflect a diverse workforce. We have developed this 6 hour training programme that will give you the tools to operate best practice. It will:

- Provide information on diversity legislation and the business case for diversity
- Explore how policies and procedures can enable your company to make the most of the diversity of its staff and customers
- Ensure diversity management can be a management competency

We use a variety of training methods to make our training programmes as interactive as possible. These include DVDs, quizzes, handouts, groups work and case studies. Each participant receives training materials for the session as well as reference materials for future use. All our training sessions are fully accessible.

All our training is based on a business case that believes that employing the right person for the job, regardless of their background, and expanding your customer base can only be good for business.

We would like to help you in achieving this positive change.

For further information please contact Disability Action Training Services:

**Telephone:** 028 9029 7880  
**Textphone:** 028 9029 7882  
**Email:** [careyannclarke@disabilityaction.org](mailto:careyannclarke@disabilityaction.org)  
**Web:** [www.disabilityaction.org](http://www.disabilityaction.org)

